### **AUGUST 2018**

"The Key" Member

Beaver County Chamber of Commerce

Education Mediation Solution

The ACP is funded in part by the PA Department of Community and Economic Development. Material support is provided by the Beaver County Board of Commissioners

### SCAM GRAM

A Consumer Action News Alert • August 2018 • www.consumer-action.org SCAM GRAM is Consumer Action's monthly e-newsletter alerting you to the dirtiest players in the world of tech fraud, credit card scams, ID theft and general con-artistry. Don't be fooled by liars, cheats and crooks—wise up with SCAM GRAM!

### **GUILTY CONSCIENCE**

The fact is, a large swath of the public watches on line

Pornography (ahem, adult videos). That's what scammers\ are literally banking on when they send an email saying that not only have they view your Pornhub predilections, they've also recorded you (through your own web cam) uh, enjoying the stuff, and they're ready to send the recording to all of your contacts if you don't pay up. "Not I, "you protest, "I am positively puritanical in my internet use!" Hey, we believe you-but you'll still be shaken when the "sextortion" attempt

Mentions an actual password you've used in the past. These types of emails have been popping up in inboxes by the droves lately. Recently, one was sent to a Consumer Action employee demanding she pay a "confidentiality fee "of \$2900 (in bitcoin). "I'm not planning to break your bank, " the email reassured her. "I am just looking to be compensated

For efforts and time I put into investigating you. Gee Thanks? So, how are the scammers getting your (often old) passwords? From any number of data breaches that have occurred over the years and leaked passwords onto the dark web (read: online black market). Where crooks buy them before sending their phony accusations to freak you out. In reality, they don't have access to your contacts or webcam. Feel more confident by covering your web cam when its not in use and updating your passwords frequently. Also, check to see if your accounts have been breached on the modernly monikered "Have I Been Pwned" website.

And if you 'd like to make the scammers sweat, report them to the FBI's Internet Crime complaint Center.

### **Consumer Protection**

~

⋖

## Inside this issue: Scams to watch out for 1/2 Up Coming ACP Events 3

### **TIPS**

Mrs. Doubtfire. The FTC released an alert about nanny and caregiving scams, and no, its not directed at the parent look to hire: its for the person looking to get the gig. Web sites like Care.com can be crawling with con artists, some with sob stories about sick children or domestic drama that prompts nice people like this college student to take the bait. Once she responded to the job applicatiom, the student was immediately offered the job without meeting the parent (which prompted her dubious boyfriend to warn her that it was a scam and she needed to get (her head of her butt") The next step, which is all to common in these cases involved the con artist mailing the student a (bad) check to deposit and instructing her to keep part of it, but send the majority of it on to another party. Worried that Mommy dearest a legit employer?? Any request to send the majority of it on to another party should instantly confirm your doubts.

ARE YOU SCAMMING? Charlene probably thought her boss just wanted his clients to be able to buy a copy of Drake's Scorpion (in My Feeling is only the catchiest song of the summer) Fortunately, after the office manager received an email request (from who she thought was said boss) asking her to purchase five \$100.00 iTune gift cards, she texted him to confirm, to which he responded: "What in the World are you talking about?!" (or something along those lines), saving her from a common scam. Anyway, we're telling you about this to make sure you are aware that scammers are pretty darned sophisticated these day and can easily clone an email address. (And go ahead, listen to In My Feelings, but don't do the Charlene Challenge. Just Don't).

This Checks Out. Over the last month, the FTC has announced that its mailing thousands of checks to those who have suffered at the hands of mortgage relief companies, debt collection agenencies even the ubiquitous Uber. Some of the transgressions are so Egregious that we don't know what else to call them but out right FRAUD! The debt collection company Delaware Solutions, for instance ignored evidence that the debts they were attempting to collect were invalid. The thugs then "portrayed themselves as process servers or attorneys and falsely threatened arrest or litigation for failure to pay." Then there's the weight loss company Nutri-Most, which claims that their (too -good- to -be-true) product not only caused users to drop 20-40 pounds, but also helped treat or cure diabetes, psoriasis or other diseases" and another company, aptly named Cedarcide, which claimed that it could "stop and prevent bed bug infestations, using cedar oil.

A Fake Celebrity.. According to Yahoo Finance, the Twitter scam, which promises to give away bitcoin or ether "money." Has "become so prevalent and recognizable that scores of cryptocurrency enthusiasts have added not giving away ETH {ETHER CRYPTOCURRENCY} to their Twitter display names as an inside joke." How does its work? Hackers break into Twitter accounts of public figures with lots of followers and change the photo and display name to mimic other public figures. They then reply to the real celebrity's tweet (in order to make the account seem more like the original persons account, and announce the big giveaway, complete with the (malicious) link to claim your private information.

What can you do to stop these scans? Help plug the endless stream of data collection by using an ad blocker and a browser extension to block websites from tracking you, selecting the strictest privacy settings on the social networks and opting out of sharing personal data with third parties.

ALLIANCE FOR CONSUMER PROTECTION

Phone: 724- 770-2078 Fax: 724 770 2079

E-mail: phuggins@acp-beaver.org

We are on the web! Www.acp-beaver.org 469 Constitution Blvd New Brighton, PA 15066 Beaver County, PA

### Up Coming ACP Events

- September 3 ACP closed for Labor Day
- September 5 Dr. Huggins attending The More You Know Program. It is good for representatives to attend various community events.
- September 7 Dr. Huggins attending the chamber breakfast club. This is an opportunity for other businesses to become aware of the mission of ACP. It has become a successful means of spreading the word regarding who and are the Alliance for Consumer Protection.
- September 7 Dr. Huggins teaching "More Month than Money" at Career Link. This is a monthly partnership with Career Link and Job services. Attendance has consistently increased. Those currently seeking employment are provided skills on living within a diminished Income as a result of job loss.
- September 13 Representative attending Homeless Coalition Meeting. This is a monthly meeting.

  Often other agencies upon hearing of the mission of ACP will refer clients. It is an excellent opportunity to develop partnerships.
- September 14 Dr. Huggins attending the chamber breakfast club
- September 19 Dr. Huggins doing credit counseling at Paramount Co-Op in Ambridge. Paramount assists individuals in the establishing of a new business. The client is one who needs to improve their credit and/or their under standing of finances. Paramount sets up the appointment. Three hours a month have been set aside.
- September 20 Dr. Huggins attending the Human Services Forum. Dr. Huggins is now on the executive board for this group. This monthly meeting is for the social service agencies throughout Beaver County. It is an excellentt Networking opportunity.

September 21—Representative attending Breakfast club.

September 25 – Be Wise All Day

September 28 – Representative attending Breakfast Club

### **Our Business Members**

### **Abbey Carpet**

Heritage Place Gallery of Floors

105 Pleasant Drive

Aliquippa, PA 15001

724-378-1925 or

beavercountypa.abbeycarpet.com



Beaver Valley Sheet Metal Heating—Air Conditioning— Water Heaters

1215 Pennsylvania Avenue Monaca, PA 15061 724-775-7300

www.beavervalleysheetmetal.com

"Keeping you warm - keeping you cool" since 1956

### George M Brobeck Co., Inc

3417 Brodhead Road Aliquippa PA .15001 Phone: 724-775-8872

### www.brobecksystems.com

Residential & Commercial Security
"Securing the Tri-State Area Since
1965."
PA HIC # 29466

The Concordia Visiting Nurses team includes nurses, medical social workers, physical, speech, and occupational therapists, IV and wound care nursing, home health aides, medical equipment technicians, respiratory therapists and more. All of these individuals work hard to provide the best service and products in your own home. Call us today at 1.866.869.8669 or visit online at <a href="https://www.concordiavn.org">www.concordiavn.org</a> to see how at Concordia Visiting Nurses, we

### Conrose Maintenance and Repair,LLC

303 Grove Street, New Brighton, PA 15066 Phone: 724 843-3546, Cell: 724 816-0976 www.conrose-repair-llc.com PA004463

Our business is dedicated to providing residences and businesses with professional repair and general construction of the highest quality at truly competitive prices. Grounds maintenance and repair, carpentry, electrical, plumbing, ramps, decks, installation, grab bars, toilets, tubs, etc. light construction

### Electric Garage Door Sales

1128 Pennsylvania Avenue Monaca, PA 15061 724-774-3200

www.electricgaragedoorsales.com

Electric garage door openers
Residential & Commercial parts
& Service
PA042047

John W. Nelson, CLU, CFP President

### Greater Allegheny Financial Group, LLC

131 Pleasant Drive, Suite 2U Aliquippa, PA 15001 www.gafgroup.com john.nelson@gafgroup.com 724.375.5333 ext 16 724.375.8713 fax 724.624.0974 cell





SECURIA

Lucci Kitchen & Bath Center, Inc. 3589 Brodhead Road Monaca, PA 15061 724-774-6692 or visit us at www.luccikitchens.com

A tradition of quality and service for over 65 years has made Lucci's a forerunner in kitchens and bathrooms

in the Beaver County. PAOAGH1C14192

### Our Business Members—Continued

### Homer Nine and Sons, Inc

415 Mulberry St., Beaver, PA 15009 724-774-4405

### homer9@homer9.com

Established in 1943

furnaces, air conditioners, heat pumps, water heaters, boilers, humidifiers, etc. PA5633

Housing Authority Of Beaver County 300 State Street, Beaver, PA 15009 724-775-1220 or

www.beavercountyhousing.org

Carl DeChellis, Executive Director

Affordable housing opportunities for income eligible families & seniors. Contact us for information about the Home Improvement Program & Weatherization Assistance.#

**EQUAL HOUSING OPPORTUNITY** 

### JORDAN HOME IMPROVEMENTS

2100 Sheffield Road Aliquippa, PA 15001 PA007719

724-375-1149 or 800-822-3559

Repair and installation of roofs, siding, windows, soffit and fascia, gutters and downspouts

Wagner's Home Remodeling, Inc. 828 Third Avenue, New Brighton, PA 15066 724-847-1433 or www.wagnershomecenter.com

Family owned and operated, we pride ourselves on our quality products and services, offering free inhome estimates and professional installation by Wagner's highly trained technicians. And all Wagner's Home Center technicians are employees, which mean that we use no sub-contractors! PA11419



Mark E. Noll

www.nollfuneral.com

333 Third Street ' 600 Beaver Avenue Beaver, PA 15009 Midland, PA 15059

(724) 728-5171

(724) 643-1630

### SRSA, INC.

**Snow Response Specialists** & Associates, Inc. - srsainc.com 2559 Darlington Road Beaver Falls, PA 15010 724-847-2027

> **Commercial Snow Plowing** & Parking Lot Maintenance

### SKERLEC CONTRACTING INC.

3578 BRODHEAD ROAD MONACA, PA 15061 PHONE: 724-775-5611 RESIDENTIAL COMMERCIAL INDUSTRIAL FREE ESTIMATES/ CONSULTATIONS skerlec\_contracting@yahoo.com PA 6338



192 OHIO RIVER BLVD. AMBRIDGE, PA 15003

OFFICE: 800-366-5715 OFFICE: 724-266-5715 FAX: 724-266-6035

www.traveljunctioninc.com E-mail: travel@traveljunctioninc.com







### **Benefits of Membership**

Individual \$10 Annual donation

Business \$50 Annual donation

- Receive quarterly newsletter with informative articles to educate and alert consumers of scams.
- Advertisements for companies that are respected members of ACP.

Thank you for supporting our efforts to assist consumers with complaint resolution/mediation and credit counseling/budgeting FREE OF CHARGE. Your membership and donations are greatly appreciated.

Business	\$50	Individual	\$10 _		
Name:					
Phone: ( )					
Email:					
I would like to reco	eive my Newsletters via	USPS Mail _		or	Email
Please mail to: Alliance for Consumer Protection, 469 Constitution Blvd., Suite 3  New Brighton, PA 15066					

# Alliance for Consumer Protection Beaver County, PA We can help you with: - Consumer Issues/ problems - Advice on Purchases ALL SERVICES ARE FREE! Donations help make our services possible and are greatly appreciated.

A69 Constitution Blvd, Ste 3
New Brighton, PA 15066
Phone 724-770-2078
Fax 724-770-2079
Email Info@acp-beaver.org

www.acp-beaver.org